



Future-Oriented Training and Consulting

QUALITY MANAGEMENT ESSENTIALS PROGRAM

Quality Management Essentials:

Quality Management Systems (QMS)

Equipping professionals to establish and maintain a QMS that drives consistent performance.

Proven QMS Frameworks Structured frameworks for designing and implementing a QMS.	Executive Discussions Case studies, simulations, and executive discussions from real organizations.
QMS Documentation Tool Exposure Hands-on exposure to QMS documentation and audit tools.	Consistent Organizational Performance The skills to establish and maintain a QMS that drives consistent performance.

CONTACT & HEADQUARTERS

www.lux-vie.com | Email: contact@lux-vie.com | Tel: +33-614620984

Address: 50 AVENUE DES CHAMPS ELYSEES, 75008 PARIS

Program Overview

This program builds foundational expertise in designing and implementing effective Quality Management Systems.

Through case studies, executive discussions, simulations, and hands-on exposure to QMS documentation and audit tools, participants will develop the practical skills to establish and maintain a QMS that drives consistent organizational performance.

Program Objectives

- **Understand QMS Fundamentals:** Grasp the principles that make a QMS effective.
- **Design QMS Processes:** Build processes that meet quality objectives consistently.
- **Document the QMS:** Create clear, usable documentation and records.
- **Apply QMS Audit Practices:** Use internal audits to verify QMS effectiveness.
- **Drive Continuous Improvement:** Use QMS data to identify and act on improvement opportunities.
- **Sustain QMS Performance:** Apply review and maintenance practices long-term.

Target Audience

This program is designed for professionals designing and maintaining Quality Management Systems, including:

- **Quality Managers & Coordinators** designing and maintaining the QMS.
- **Process & Operations Managers** aligning processes with quality objectives.
- **Internal Auditors** auditing QMS effectiveness.
- **QA & QC Engineers** implementing quality controls day to day.
- **Compliance & Certification Officers** managing certification requirements.
- **Entry-Level Quality Professionals** building foundational QMS skills.
- **Consultants & Quality Advisors** guiding clients on QMS implementation.

Program Impact

Participants will leave this program with practical QMS design and audit skills. Graduates will return to their organizations ready to establish and maintain a QMS that drives consistent performance.

Program Outline

MODULE 1: Foundations of Quality Management Systems

- Core principles behind an effective QMS
- How a QMS drives consistent performance
- Overview of common QMS standards and models
- The professional's role in QMS design
- Common pitfalls in early QMS implementation

MODULE 2: Designing QMS Processes

- Mapping processes to quality objectives
- Defining process inputs, outputs, and controls
- Identifying process owners and responsibilities
- Hands-on exposure to process mapping tools
- Testing processes against quality requirements

MODULE 3: Documenting the QMS

- Structuring policies, procedures, and records
- Managing document control and version history
- Hands-on exposure to QMS documentation tools
- Keeping documentation usable and current

MODULE 4: QMS Audit Practices

- Planning and conducting internal audits
- Identifying nonconformities and root causes
- Reporting audit findings to management
- Using audit tracking and scheduling tools
- Building a complete internal audit program

MODULE 5: Continuous Improvement and Ongoing Practice

- Using QMS data to drive improvement actions
- Monitoring corrective and preventive actions
- Reviewing QMS performance with leadership
- Sustaining QMS performance beyond the program